



## Regent Hall Community Wardrobe – Information

- We are a Community Wardrobe reliant on donations and staffed by volunteers from our church and local community.
- We are not open to the public. We operate on an appointment only basis, so that you have time and privacy to come and look and try on clothes.
- These appointments will initially be on Thursday afternoons between 2-5pm. We will allocate appointment times depending on numbers in families. An individual will be allocated a 20-minute appointment, a family more. We will seek to offer an alternative where possible, but this can't be guaranteed.
- Once we receive your referral form, we will contact you to arrange an appointment for you to come and visit us. Please let us know how you would like us to contact you and sign the consent to share section of the referral form if an organisation has referred you.
- We will attempt to contact you three times maximum via email or telephone to arrange this appointment.
- Our address is 9 Princes Street, just by Hanover Square, around the corner from Oxford Street. Please note there is no access from our Regent Hall Oxford Street Welcome Hub and Café entrance as they are separate buildings.
- We would like to have an idea in advance of what your priority needs are and your sizes, though we cannot guarantee items needed/requested will be available.
- Most items are pre-loved, some are new, all are clean and in good condition.
- We ask for a £5 cash donation, per family, £3 per individual, for up to 5 items per person. We will then use this to buy new popular items to have in stock. Please bring this with you when you come in. Please bring a bag to take your items away with you.
- Once you have been once, after three months you are welcome to come back. You can make a follow-on appointment either in person on a Thursday afternoon or via email [regenthallcommunitywardrobe@salvationarmy.org.uk](mailto:regenthallcommunitywardrobe@salvationarmy.org.uk)